

Exceptional Delivery Plan for the National Probation Service (NPS) and Community Rehabilitation Company (CRC) and our social distancing guidance

National Probation Service (NPS) details

The NPS have currently closed the Swadlincote, Ilkeston and Buxton Probation offices leaving the Derby and Chesterfield offices open. The Derby and Chesterfield offices are open on Mondays, Wednesday's and Fridays. During these times offenders will be seen within the social distancing guidelines. Only the following offenders are being seen face to face:

- TACT service users
- Very HIGH risk of harm cases; MAPPA Leve 3/ CPPC / High Profile/some High risk of harm cases where deemed appropriate
- Service users without a phone
- Prison leavers reporting for their initial appointment (subsequent appointments can be done via telephone/ WhatsApp where appropriate)

Door step supervision is also being undertaken for high risk cases and other high priority cases where face to face contact has been assessed as being required. Please note that this does not involve going into the home of the offender but will be phone contact whilst viewing the offender through the window of the property. This means that there are significant limits on our ability to manage risk with any rigor.

Staff continue to work remotely at home and maintain contact with their offenders remotely by phone, skype and email. Staff can be contacted on their work mobiles or by email during normal office hours.

Community Rehabilitation Company (CRC) details

The CRC have currently closed the Swadlincote and Ilkeston Probation offices leaving the Derby, Chesterfield and Buxton offices open. The Derby and Chesterfield offices are open on Mondays to Friday for planned appointments only, Buxton office is open Wednesday only. Our telephone lines remain open Monday – Friday 9am – 5pm. During these times offenders will be seen within the social distancing guidelines. Only the following offenders are being seen face to face:

- Service users without a phone
- Prison leavers reporting for their initial appointment (subsequent appointments can be done via telephone/ WhatsApp where appropriate)
- Cases with an active Child Protection **and** Domestic Abuse risk flag
- Cases that are on the cusp of risk escalation to NPS