

DERBY HOTEL AWARENESS CAMPAIGN

SAY SOMETHING IF YOU SEE SOMETHING

Useful numbers...

Police 101 or 999 in an emergency

Safe and Sound 01332 362120

Child Line 0800 11 11

Derby City Council's Children and Young People's first contact team 01332 641172

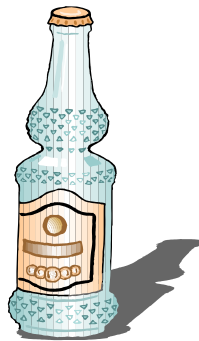
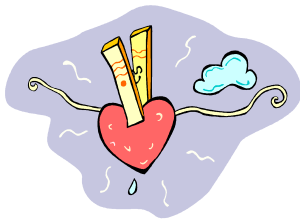


DEFINITION OF CHILD SEXUAL EXPLOITATION

Vulnerable young people under 18 who are manipulated into a sexual relationship or situation by an adult or another teenager. It is known for children as young as 11 to be subjected to this process known as 'Grooming'.

It involves young people being offered something in return for performing sexual acts.

Alcohol, Cigarettes, Mobile Phones, Gifts, Money, Drugs, Love



What to Look For

- Adult refusing to leave credit card imprint and paying in cash
- Teenagers loitering/monitoring in public areas/external areas of premises
- Guests requesting a room that is isolated
- Guests with local address renting a room
- Guests who appear secretive about their visit or trying to conceal their activities in the room or who they are with
- Last minute/walk-in bookings
- Bookings made in a different name to those who check-in / person speaking a different language to the person booking
- Number of persons visiting a room at regular intervals – a person may have arranged for others to visit the room where a child is being sexually exploited

What to Look For

- Frequent visitors to the hotel who do not appear to have a reason for being there
- Guests who move in and out of the premises regularly at unusual hours
- Guest rooms with a lot of condoms/condom wrappers, drugs/drug paraphernalia (e.g. syringes, wraps, pipes, bongs, broken light bulbs, spoons, plastic bags), signs of alcohol, drug or substance misuse
- Noise complaints
- Guests arriving and asking for a specific room number but they don't know the name in which the room is booked
- Guests who don't want their room cleaned or visited

What to look for

- Guests who do not have any luggage or ID
- Young people with significantly older boyfriends/girlfriends
- A hospitality suite with business persons and young girls/boys (adults may be there for an event, conference or meeting)
- Guests who appear to be under the age of 25 for ID both in the licensed area and when delivering alcohol to rooms
- A pre-paid bar tab to a room where children stay
- A young girl/boy who appears withdrawn or tries to hide their face or appear afraid, disorientated or restricted from moving or communicating or acting under instruction
- Young persons who appear overly made up
- Guests who access an excessive or unusual amount of pornography (TV or computer)

Criminal Offences

- Serious Sexual Offences
- Rape
- Assault
- Child Abduction
- Trafficking
- Provision of drugs and alcohol to underage children and young people
- Fraud

Duty of Care: DUE DILIGENCE

If someone looks vulnerable do the right thing -

- Ask if they are ok
- Don't serve them more alcohol or allow anyone to buy them another drink
- Check that they are not receiving unwanted attention
- Ask CCTV to monitor them
- Check whether they know who they are with and if they feel safe being/leaving with them

Duty of Care: DUE DILIGENCE

If someone looks vulnerable do the right thing -

- Make sure any unwanted person knows you have seen their face
- Record the information in your incident logs
- Offer to call a licensed taxi for them
- Offer to call a parent
- Check whether a medical intervention is required
- Report the incident to your manager or police as appropriate

Potential Issues for Hotels

- Licensing Act 2003 – protection of children from harm
- Health & Safety issues – think about your booking policy (young unaccompanied guests)
- Negative media attention – reputation
- We all have a moral responsibility to protect children
- There may be legal implications for hotels if CSE activity is taking place on their premises and they are failing to act or do not have safeguards in place.

How to protect your business and children

- Age verification checks
- Refusal records
- Incident logs
- Police reporting protocols
- Patrol records/CCTV checks
- Staff training records
- Risk assessment

Training Your Staff

- Checklist of what staff need to know
- Up-to-date records for individual employees
- Regular refresher sessions
- Incentivised schemes for employee training
- Training should include: Age verification; CSE awareness;
- Premises monitoring
- Access free training through the Derby Safeguarding Children Board

Say Something if You See Something

- Hotel reports concerns via 101 or 999 number, or via Operation Liberty forms
- Police call handlers trained to ask a series of questions.
- Police response graded appropriately, based on information supplied
- **Preserve evidence, do not move items**, if person(s) have left the room, do not let anyone go into the room until the police arrive or instruct you otherwise
- Impact on hotel minimised, business protected

Poster Campaign



Controversial Statement

Safeguarding Children in the Hotel and Leisure Industry

This hotel xxxxxxxxx recognises that Child Sexual Exploitation (CSE) is a national concern and we will work closely with the local safeguarding children board to ensure this form of abuse does not happen on our premises. We are a responsible employer and take the protection of children very seriously as such all staff and management are trained to identify the signs of CSE and will report any concerns to the Police and Social Care immediately. We have a number of good practice checks to ensure the safety of children on our premises so please do not be offended if identification or further checks are undertaken on during registration.

DERBY/SHIRE HOTEL AWARENESS CAMPAIGN

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