



# **SUPPORTING YOUR WORK WITH NEW** **AND** **EMERGING COMMUNITIES**

## ***Top tips following learning from a 2014***

### ***Serious Incident Learning Review***



- ❖ Professionals need to remember that when there are safeguarding concerns, these should be considered using the Local Safeguarding Children Board Threshold Document (as with any other family). **REMEMBER: THE SAME PRINCIPLES APPLY TO EVERYONE LIVING IN THE UK.**
- ❖ Gaining a picture of family life can sometimes be difficult. If there are language barriers, a professional interpreter service should be used (not family members). **A Genogram is a useful tool to gain a better understanding of family structure.**
- ❖ Families are likely to have different views and perceptions about the role of the Police and Social Care (in other countries, Police and Social Care abide to different laws and thresholds and they may have different attitudes) – this may lead to fear, anxiety and suspicion of individuals from other cultures. **It is important for Practitioners to explain the reason for Police or Social Care involvement and support their role to facilitate working relationships.**

- ❖ Do not take everything at face value. **REMEMBER: WHEN IN DOUBT CHECK IT OUT.**
- ❖ Practitioners should retain their professional curiosity and ask questions (use an interpreter when necessary).
- ❖ Routinely ask to see ID (eg a passport) which will help to check name spelling **and** date of birth.
- ❖ Take proactive steps to ensure children are registered with a local GP (the Designated Nurse for Safeguarding Children can check the last known address and GP the child was last registered with).
- ❖ International Police relations and protocols exist and Police have national/international systems to check family members, to inform them of criminal records which can be shared on a need to know basis, which will help to inform multi agency assessments.
- ❖ When closing a case (in particular where there are safeguarding concerns), always inform other practitioners involved to ensure others are aware of a change in circumstances).



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